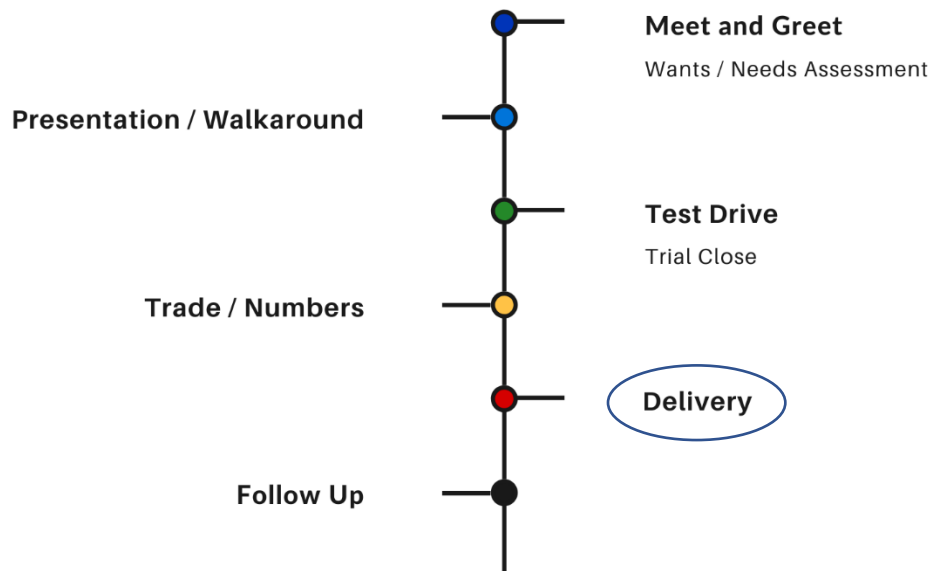


## Deliver the Best Experience Every Time



List a few must-review features / buttons

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Circle the features you believe your average customer is confident with *before* delivery:

- |                  |   |                               |
|------------------|---|-------------------------------|
| Child Locks      | Voice Commands                              | Cruise Control / Radar Cruise |
| Hazard Lights    | Headlights including Daytime Running Lights | Parking Sensors               |
| Headrest Removal |   | Bluetooth Pairing             |

Up to 70% are not confident they could connect their phone to the car's speakers to play music 😞

Most people have a lot to learn about their new vehicle! A few resources you could use to help them get more familiar:

- Quick reference guide – bookmark the page or pages in the quick manual that describes all the buttons on the dashboard
- Online Resources
  - [Kia Manuals](#)
  - [Nissan Owners](#)
  - [Toyota Owners How-To Videos](#)
  - YouTube
- Engage App (Toyota)